

# Holds

---

## **Picking up your personal holds**

Must complete or provide one of the following:

- Library Card (**preferred**)
- LPL app version of the library card (**preferred**)
- Look up with ID
- Able to pass “The Quiz”
  - Full Name
  - Birthdate
  - Current Address
  - Current Phone Number
  - Guardian’s Name (if a juvenile)

## **Picking up someone else’s holds**

Must complete or provide one of the following:

- Have the person’s library Card (**preferred**)
- LPL app version of the person’s library card (**preferred**)
- Able to pass “The Quiz” for the person’s account
  - Full Name
  - Birthdate
  - Current Address
  - Current Phone Number
  - Guardian’s Name (if a juvenile)

*Note:* All patrons will be reminded that we prefer them to always present their card or the app when checking out for security purposes.